

Regulations of the online store

§ 1

Preliminary Provisions

- animexbox online store** - available at animexbox.pl, is run by
 - Artis Tech limited liability company registered in The Republic of Poland, whose registered office is in Porajowie, Osiedle Piastowskie 4/6, 59-920 Porajów, Republic of Poland, entered in the Register of Entrepreneurs of the National Court Register maintained by the DISTRICT COURT FOR WROCLAW-FACTORY WE WROCLAWI, IX ECONOMIC DEPARTMENT OF NATIONAL REGISTER COURT under number
 - KRS **0000803452**, having a tax identification number (NIP) **6152059982**, REGON **384348808**.
- These regulations are addressed to consumers and specify the rules and procedure concluding a Distance Sale Agreement with the Consumer via Store.

§ 2

definitions

- Consumer** - a natural person concluding a contract with the Seller as part of the Store, whose subject is not directly related to its business activities or professional.
- Seller** - Artis Tech sp z oo, entered into the National Court Register. NIP 6152059982, REGON 384348808, KRS 0000803452
- Customer** - any entity making purchases through the Store.
- Entrepreneur** - a natural person, legal person and organizational unit who is not a legal person, whose separate law confers legal capacity, performing business activities on its own behalf that use the Store.
- Store** - online store run by the Seller at the address animexbox.pl
- Distance contract** - a contract concluded with the Customer as part of organized system of concluding distance contracts (as part of the Store), without simultaneous physical presence of parties, with the sole use of either or more means of distance communication until the conclusion of the contract inclusive.
- Regulations** - these Regulations of the Store.
- Order** - Customer's declaration of intent submitted via the Form Orders and aimed directly at the conclusion of the Product Sales Agreement or Products with the Seller.
- Account** - a customer's account in the Store, it collects data provided by the Customer and information about Orders placed by him in the Store.
- Registration form** - a form available in the Store, enabling creation Accounts.

§ 3

Contact with the Store

- Seller's address: Porajów 59-921, Osiedle Piastowskie 4/6
- The e-mail address of the Seller: mail@animexbox.pl
- The Seller's telephone number: 506545810
- Seller's bank account number *29 1050 1908 1000 0090 8069 9052*
- The Customer may communicate with the Seller using addresses and numbers telephones listed in this paragraph.
- The Customer may communicate by phone with the Seller between 12:00 and 18:00

§ 4

Technical requirements

To use the Store, including browsing the Store's assortment and submitting Product orders, you must:

- end device with access to the Internet and a web browser
- an active e-mail account (e-mail),
- cookies enabled.

§ 5

General information

- The Seller shall not bear the widest extent permitted by law liability for disruptions including interruptions in the operation of the Store due to force majeure, unauthorized acts of third parties or incompatibility of the Online Store with the customer's technical infrastructure.
- Viewing the Store's assortment does not require creating an Account. Folding orders by the Customer for Products in the Store's assortment possible is after creating an Account in accordance with the provisions of § 6 of the Regulations and providing address data enabling the implementation of the Order.
- The prices given in the Store are given in Polish zlotys and are gross prices (include VAT).

§ 6

Creating an Account in the Store

- To set up an Account in the Store, please complete the Registration Form. It is necessary providing the following data: email. Passwords are encrypted in a no way reversible to protect data. A password will be sent to your email temporary, which after logging in to the site can be changed.
- Creating an Account in the Store is free.
- Logging in to the Account is done by entering the email and password set in registration process.
- The customer has the opportunity at any time, without giving a reason and without incurring from it for any fees, delete the Account by sending a request to Sellers, in particular via e-mail or in writing to the addresses given in § 3.

§ 7

Order placement rules

In order to place an Order:

- log in to the Store (optional);
- select the Product being the subject of the Order, provide the required data to ship the goods and then click "Buy now"
- log in;
- Click the "Buy now" button.
- select one of the available payment methods and depending on the payment method, pay for the order within a specified period, subject to § 8 point 3.

§ 8

Offered delivery and payment methods

- The Customer may use the following methods of delivery or pickup ordered product:
 - Courier service via InPost.
 - The customer may use the following payment methods:
 - BLIK payments,
 - Payment card,
 - Electronic transfer through an external payment system and me, operated by ING Bank Śląski SA with its registered office in Katowice.
- Detailed information on delivery methods and acceptable payment methods are on the Store's website.

§ 9

Performance of the sales contract

- The conclusion of the Sales Agreement between the Customer and the Seller takes place after prior placement of the Order by the Customer using the Order Form in Online store in accordance with § 7 of the Regulations.
- After placing the Order, the Customer is redirected to the store's website containing his orders. Upon receipt of the "Paid" status when submitted the Customer's order enters into a Sales Agreement between the Customer and Dealer.
- If selected by the Customer:
 - electronic payments or card payments, the Customer is obliged to making the payment within 5 calendar days from the day of concluding the Agreement - otherwise the order will be canceled.
 - The product will be sent by the Seller within the 10th day of the month following the month of the order.
 - The beginning of the delivery period of the Product or card payments
 - If the Customer chooses the method of electronic or card payment payment - from the date of crediting the Seller's bank account.
 - Product delivery takes place only in Poland.
 - If you subscribe to the system "subscribe and gain" - attempt to download payments will be made every 12th of the month if the card is rejected the next two attempts will be made on the 20th and 28th of the month.
- The right to withdraw from the contract**
- The consumer may withdraw from the Purchase Agreement within 14 days without providing for any reason.
- The time limit specified in para. 1 begins with the delivery of the Product The consumer or a person designated by him other than the carrier.
- In the case of a Contract that covers many Products that are delivered separately, in batches or in parts, the date specified in para. 1 runs from delivery last thing, lot or part.
- In the case of a Contract which involves the regular delivery of Products by fixed time (subscription), the date indicated in paragraph 1 runs from the taking up in having the first of these things.
- The Consumer may withdraw from the Agreement by submitting to the Seller a statement about withdrawal from the Agreement. To meet the deadline for withdrawal from the Agreement is enough sending a statement by the Consumer before this deadline.
- The statement may be sent by traditional mail or by road electronic by sending a statement to the e-mail address of the Seller or by submitting a statement on the Seller's website - contact details The sellers are specified in § 3. The statement may also be submitted at form, a template of which is attached to the Act of 30 May 2014 on consumer rights, however, it is not mandatory.
- If the Consumer sends a statement electronically, The Seller will immediately send to the Consumer to the one provided by the Consumer e-mail address confirmation of receipt of the statement of withdrawal from the Agreement.
- Consequences of withdrawal from the Agreement:

- In the event of withdrawal from a Distance Contract, the Contract shall be considered and void.
- In the event of withdrawal from the Agreement, the Seller returns to the Consumer immediately, not later than within 14 days from the date of receipt of the statement The consumer about withdrawal from the Contract, all payments made by him, in including delivery costs, with the exception of additional costs arising from the delivery method chosen by the Consumer other than the cheapest one delivery method offered by the Seller.
- The Seller will refund the payment using the same payment methods, which were used by the Consumer in the original transaction, unless the Consumer he explicitly agreed to another solution which would not involve him at no cost.
- Seller may withhold reimbursement until receipt Product back or until proof of its return is provided to him, in depending on which event occurs first.
- The Consumer should return the Product to the Seller's address provided herein Regulations immediately, not later than 14 days from the day on which he informed Seller to withdraw from the Agreement. The deadline will be met if the consumer will send the product back within 14 days.
- The consumer bears the direct cost of returning the Product, including the return costs Product, if due to its nature this Product could not stay in the ordinary made sent back by mail.
- The consumer is only responsible for the decrease in the value of the Product resulting from use it in a different way than was necessary to establish the character, Product features and functioning.

9. If, due to the nature of the Product, it cannot be sent back in By regular mail, information about this, as well as about the cost of returning the Product, will be provided find in the Product description in the Store.

- The right to withdraw from a distance contract is not entitled to the Consumer in in relation to the Agreement:
 - in which the subject of the service is a non-prefabricated, manufactured item according to the Consumer's specifications or serving to satisfy him individual needs,
 - in which the subject of the service is an item delivered in a sealed condition packaging, which cannot be returned due to opening health protection or hygiene reasons if the packaging has been opened after delivery,
 - in which the subject of the service is a perishable item or having a short shelf life,
 - for the provision of services if the Seller has fully performed the service with explicit consent A consumer who has been informed before the start of the provision that after fulfillment of the service by the Seller will lose the right to withdraw from the Contract,
 - in which the price or remuneration depends on fluctuations in the financial market, over which the Seller has no control over and which may occur before deadline to withdraw from the Agreement,
 - in which the subject of the service are things that after delivery, due to their character, they are inseparably connected with other things,

§ 10

The right to withdraw from the contract

- The consumer may withdraw from the Purchase Agreement within 14 days without providing for any reason.
- The time limit specified in para. 1 begins with the delivery of the Product The consumer or a person designated by him other than the carrier.
- In the case of a Contract that covers many Products that are delivered separately, in batches or in parts, the date specified in para. 1 runs from delivery last thing, lot or part.
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- If the Consumer sends a statement electronically, The Seller will immediately send to the Consumer to the one provided by the Consumer e-mail address confirmation of receipt of the statement of withdrawal from the Agreement.
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- The Consumer should return the Product to the Seller's address provided herein Regulations immediately, not later than 14 days from the day on which he informed Seller to withdraw from the Agreement. The deadline will be met if the consumer will send the product back within 14 days.
- The consumer bears the direct cost of returning the Product, including the return costs Product, if due to its nature this Product could not stay in the ordinary made sent back by mail.
- The consumer is only responsible for the decrease in the value of the Product resulting from use it in a different way than was necessary to establish the character, Product features and functioning.

9. If, due to the nature of the Product, it cannot be sent back in By regular mail, information about this, as well as about the cost of returning the Product, will be provided find in the Product description in the Store.

- The right to withdraw from a distance contract is not entitled to the Consumer in in relation to the Agreement:
 - in which the subject of the service is a non-prefabricated, manufactured item according to the Consumer's specifications or serving to satisfy him individual needs,
 - in which the subject of the service is an item delivered in a sealed condition packaging, which cannot be returned due to opening health protection or hygiene reasons if the packaging has been opened after delivery,
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 - for the provision of services if the Seller has fully performed the service with explicit consent A consumer who has been informed before the start of the provision that after fulfillment of the service by the Seller will lose the right to withdraw from the Contract,
 - in which the price or remuneration depends on fluctuations in the financial market, over which the Seller has no control over and which may occur before deadline to withdraw from the Agreement,
 - in which the subject of the service are things that after delivery, due to their character, they are inseparably connected with other things,

§ 11

Complaint and warranty

- New Products are covered by the Sales Agreement.
- In the event of a defect in the goods purchased from the Seller, the Customer has the right for complaints based on the provisions on warranty in the Civil Code.
- Complaints should be submitted in writing or by e-mail to the ones provided herein Regulations address of the Seller.
- Complaints should be submitted in writing or by e-mail to the ones given herein Regulations, the Seller's addresses or using the electronic form complaint, made available by the Seller on one of the Store's subpages.
 - It is recommended that the complaint include brief description of the defect, circumstances (in this date) of its occurrence, data of the Customer submitting the complaint, and Customer's request in connection with the defect of the goods.
 - The Seller shall respond to the complaint request immediately, no later than within 14 days, and if he does not do so within this period, it is considered that returned The customer found justified.
 - Goods returned under the complaint procedure should be sent to the address Osiedle Piastowskie 4/6 Porajów 59-921.
 - If a product has been granted a warranty, information about it, as well as its content will be included in the description of the Product in the Store.

§ 12

Out-of-court complaint consideration and redress methods

- Detailed information on the consumer's option of using extrajudicial means of dealing with complaints and redress, and rules for access to these procedures are available at the registered offices and on the websites Internetu prowiat (municipal) consumer ombudsmen, organizations social, whose statutory tasks include consumer protection, Provincial Inspectors of the Trade Inspection and at the following addresses on the website of the Office of Competition and Consumer Protection: http://www.uokik.gov.pl/spory_konsumentckie.php; http://www.uokik.gov.pl/sprawy_indywidualne.php and http://www.uokik.gov.pl/wazne_adresy.php.

- The consumer has the following examples of options to use out-of-court complaint consideration and redress methods:
 - The consumer is entitled to apply to a permanent amicable court consumer referred to in art. 37 of the Act of December 15, 2000 on Trade Inspection (Journal of Laws of 2014, item 148, as amended), with an application for settlement of the dispute arising from the Agreement concluded with the Seller.
 - The consumer is entitled to turn to the provincial Inspector of Inspection Handlowa, in accordance with art. 36 of the Act of December 15, 2000 on Trade Inspection (Journal of Laws of 2014, item 148, as amended), with a request to initiate proceedings mediation on the amicable settlement of the dispute between the Consumer and Dealer.
 - The consumer may receive free assistance in settling the dispute between him and the Seller, also using free powiat (municipal) assistance Consumer Ombudsman or social organization for which statutory tasks consumer protection (including Consumer Federation, Association Polish Consumers).

§ 13

Personal data in the Online Store

- Administrator of personal data of Customers collected through the Store the seller is online.
- Customers' personal data collected by the administrator via the Store are collected in order to implement the Sales Agreement, and if the Customer wishes to do so consent - also for marketing purposes.
- The recipients of personal data of the Online Store customers may be:
 - In the case of a Customer who uses the Online Store's delivery method by post or courier, the Administrator provides the collected data Customer's personal to the selected carrier or broker shipments ordered by the Administrator.
 - In the case of a Customer who uses the Online Store's method of payment electronic or by payment card The administrator provides the collected personal data Customer, selected entity servicing the above payments in the Store online.
- The Customer has the right to access their data and correct it.
- Providing personal data is voluntary, but not provided in The regulations of personal data necessary to conclude a Sales Agreement results the inability to conclude this contract.

§ 14

Final Provisions

- Agreements concluded through the Online Store are concluded in Polish.
- The Seller reserves the right to amend the Regulations from valid ones the reasons are: changes in the law, changes in payment and delivery methods - to the extent in which these changes affect the implementation of the provisions of these Regulations. About each the seller will inform the customer at least 7 days in advance.

3. In matters not covered by these Regulations shall apply generally applicable provisions of Polish law, in particular: the Civil Code; Act on the provision of electronic services; Act on Consumer Rights, Act on personal data protection.

4. The Customer has the right to use extrajudicial means of dealing with complaints and redress. To this end, it may submit a complaint via the EU platform the ODR website available at: <http://ec.europa.eu/consumers/odr/>.

5. The Seller's contact information is: mail@animexbox.pl, [506545810](tel:506545810), www.animexbox.pl

6. The Seller's bank account number: *29 1050 1908 1000 0090 8069 9052*

7. The Seller's tax identification number (NIP): **6152059982**, REGON: **384348808**, KRS: **0000803452**

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